THE MISSION OF PART OF THE SOLUTION (POTS) IS TO BE A LOVING COMMUNITY IN THE BRONX THAT NOURISHES THE BASIC NEEDS AND HUNGERS OF ALL WHO COME TO OUR DOOR
What sets us apart?

There are many people here that care very deeply about those experiencing hardship, but beyond care, we are extremely good at what we do. We make sure that we are able to track our progress and connect clients to as many resources as possible. Everything we do is not just caring, compassionate and meaningful, but it is also well-run and strategic.

We asked our clients to identify the key areas that POTS could provide help in right now. Adequate employment came up again and again, which is why we embarked on our capital campaign. We have already begun expanding by implementing our workforce development program, but we want to offer more. We want to provide additional employment training – soft and hard skills training onsite. We will continue grow our Next-Step Services by expanding workforce development, adding additional social work staff to assist those with mental illness and additional Comprehensive Case Management staff to help people that have long-term goals but need coaching and support to get there. Already, we are meeting or exceeding our goals in areas such as meals served, evictions prevented and households supported. With our upcoming expansion, we have the ability to make sure that even more people are able to progress out of poverty.

Christina Hanson  
EXECUTIVE DIRECTOR

The past seven years working at POTS has been a wonderful experience; I’ve been able to interact with a wide range of people that are all interesting in their own way. Anyone that comes in, we listen to them. We are not concerned about what choices were made before. It’s about hearing each client and finding solutions: “Okay, here we are. Let’s make sure that we can move forward from here. What are your next steps?”

POTS is a very diverse world: people of every different background and every different opinion. The nice thing about POTS is that it’s like a little utopia where everyone is kind and working to create positive outcomes for the people that come to us for help.

Our immediate community doesn’t have access to as many resources as other New York neighborhoods, and the need is definitely apparent. Our neighbors can maybe manage most of the time, but sometimes things come up. They may not have anywhere else to turn to except for POTS.

There are many people here that care very deeply about those experiencing hardship, but beyond care, we are extremely good at what we do.
Sandra
NOEP COORDINATOR

I work as part of the Case Management team focusing on NOEP, which is the Nutrition Outreach Education Program. This program helps to ensure people are aware of SNAP and it provides assistance with screenings and applications.

Most people don’t have the right information. There is a lot of confusion. SNAP is for people that are facing hardship. Once they have the right information they can get help to make ends meet.

To me, it means a lot to work at POTS. I like that we are a “one-stop shop.” Besides just SNAP, they may be looking for employment or need pantry or legal assistance. We provide those things here. The whole point is to offer them options to help them solve whatever they are facing. I love coming to work and seeing the friendly faces. It brings me a sense of satisfaction that we are able to help.

“The whole point is to offer them options to help solve whatever they are facing.”

Jack
VOLUNTEER

POTS is important because I get to do direct service. I don’t have to sit in my apartment and think people should be helped. I actually get to help them. Another big part for me is all the food that would otherwise be thrown out gets to the people that need it.

DIVERSE SOLUTIONS FOR A DIVERSE COMMUNITY
Walking through the Bronx, you can see incredible diversity: not just in culture and language but also in story, circumstance and need. To address this, POTS offers a mosaic of services: big and small, simple and complex, which come together to serve all who come through our doors. Through our unique “one-stop shop” model, we seek to provide clients with the widest variety of services possible under one roof.

POTS’ staff, Board of Directors and supporters are a diverse group who share a passionate commitment to their work. Bringing a variety of backgrounds and experiences, they work in concert to effectively help clients reach stability and self-sufficiency.

In the past few years the number of people that have turned to POTS for assistance has nearly tripled, with ever more overwhelming need. This indicates that our work is far from over.

In 2018, POTS helped more than 30,000 people, including 9,000 children, with a multitude of needs common to individuals and families living in poverty.
IRMA
I have two kids and I am a divorced survivor of domestic violence. Recently, I became a citizen of the United States. I am also a part of leadership groups to support other victims of domestic violence.

I came to POTS at first for the pantry because I did not have enough food for my kids. When I arrived I spoke with a staff member and I told her that I had not gotten benefits for a year because I was incorrectly listed as having income. POTS reviewed my case and was able to fix this and get everything back for the whole year. Now I have used almost every service: Food Pantry, Community Dining Room, legal and case management.

Every staff member here is always very respectful with us. They make us feel like we are valuable because in other centers we get humiliated sometimes. POTS is like going to your own home. I tell people “Go to POTS. They will help you”. Then they thank me because they were able to get help. I was desperate and someone told me about POTS, so I do the same and pass on the information.
“They make us feel like we are valuable.”

EMERGENCY FOOD PROGRAMS
Approximately 25% of households in the neighborhoods surrounding POTS are defined as food insecure. One new family seeks help from our Food Pantry EVERY DAY. Our volunteers served 150,000 meals in our Community Dining Room in 2018.

Community Dining Room
Food Pantry
<table>
<thead>
<tr>
<th>NAME</th>
<th>AGE</th>
<th>LOCATION</th>
<th>SERVICES USED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stephanie</td>
<td>28</td>
<td>10463</td>
<td>Case Management, Comprehensive Case Management, Day-to-Day Services, Community Dining Room</td>
</tr>
</tbody>
</table>

“It’s the people here that really make this place.”
STEPHANIE
I’m 28 and a mom of three. I work two jobs – for NYC Ferry and I have a hair extension business that I started myself. I started by signing up for mail services and medical insurance. When you are homeless, you still need some sort of address. The address helped me get public assistance, which led to everything else.

I worked with the mentor at POTS. He helped me with my resume and helped put things in perspective. I tend to overload myself. I’m going through a lot which causes anxiety. He helps me stay calm and is there when I need someone to speak to. Also, he e-mails me with job listings and things like that to keep things moving. I don’t think I could have gotten through this difficult rough patch without POTS – just knowing that there is someone in your corner when you feel the pressure of everything on you. Sometimes I cry a lot and feel like I can barely breathe, but he will remind me of how well I am doing compared to when I came in.

Recently, I was approved for NYCHA housing and POTS helped with my first months rent and security and they plan on helping me with furniture. A lot of weight has been lifted and slowly everything is going the way it should be.

All that POTS does helps people keep their head held high when facing the world and going through difficult things, like homelessness. POTS should always be around because there will be always be someone in need.

DAY-TO-DAY SERVICES
We strive to create a professional and hospitable environment where every interaction is based on compassion and respect. This style of service allows us to help restore the human dignity that can be eroded by poverty. Seemingly simple things like a haircut, access to clean clothing and a shower are essential to people’s ability to see themselves as a member of society.

Shower
Haircuts
Clothing
Mail
Medical & Dental Care

4,000
Each weekday morning, approximately 30 people — mostly men, many of whom are street homeless — come to POTS to take a hot shower. They get a fresh towel and a personal hygiene kit.
You’re improving

DAVID
Without POTS I would not look at my future with such hope. I moved into a room that a coworker had available in the Bronx. Not long after, I was laid off from my job. Finding work was extremely difficult even though I would put out ten to fifteen applications a day. I thought I was lucky that my roommate took on my part of the rent. I wasn’t on the lease but I found letters from the landlord as well as one with “Eviction Notice” written on it. My roommate wasn’t really paying rent. This is when I first started working with POTS. I had come feeling lost and scared and after a half an hour walked out with a game plan. A couple weeks later my roommate and I were evicted. He went to his mother’s while I made my way to POTS to find emergency housing. I was given a plethora of resources: food, clothing, referrals and assistance with the entire benefits application process.

Once I was in a shelter, I started my job search again. Recently, I got a job – a job recommended by POTS. I’ve got a game plan to start saving every penny so I can to get back on my feet. I want to join the army and be able to go to school at some point within the next two years. I want to pursue a career in either a computer science or software engineering field. I can’t be certain of anything that the future may hold but I am certain that with POTS behind me I’ll be able to handle it head on.

Everyone who uses NEXT-STEP SERVICES talks with a staff member so they have the opportunity to express other needs and access additional services.
David

24 10456

Case Management, Community Dining Room, Food Pantry

“I’ve got a game plan to start saving every penny.”
POTS’ overarching goal is to help clients move from crisis to self-sufficiency. The organization tracks five aspects of client progress toward greater stability through an internally-designed model referred to as the Stability Index.

Ensuring uninterrupted access to hygiene, grooming and communication helps provide a stable and functional life.

Maintaining safe and stable housing — in the form of a home — provides safety and peace of mind.
Helping low-income families and individuals since 1982, Part of the Solution has grown to become a leading provider of emergency food, legal representation and social services in the Bronx.

Supporting educational aspirations helps achieve and maintain stability and self-sufficiency.

Providing access to care and health management dramatically improves quality of life.

Access to jobs, benefits and resources like food or clothing offers a pathway to stability.
CASE STUDY — WORKFORCE DEVELOPMENT

“POTS gave me a chance to branch out.”

Not only does the Bronx have an unemployment rate of 21% higher than the citywide average, many borough residents also opt out of the labor force altogether as they are ill prepared to compete in today’s knowledge economy.
You’re earning

DANIELLE
Before I came to POTS I was working for five years as a cashier. I definitely wanted to leave and grow more. I went to school and got my bachelors’, and I wasn’t really doing what I wanted. I wanted to branch out and start a career.

I first came to POTS for employment, and they decided to take a chance on me by taking me on as an intern. Case management was always of interest of mine, but I had never done anything related to it before. I started on assessments with clients and helped with intakes. This is where you ask clients questions to learn about their background and experiences. It helps POTS connect people to jobs and resources based on their needs and interests.

A lot of people lose their jobs. Things happen. Circumstances change. Sometimes people need a brand new job to move forward in their lives and to gain a new sense of self.

If I didn’t come to POTS, I don’t know where my life would be. I would probably be staring at the walls. I am so grateful for this opportunity. POTS gave me a chance to branch out. It gave a chance to interact with clients. I didn’t have previous experience, but now I see myself working in social services for a long time.

WORKFORCE DEVELOPMENT
POTS’ expanded Workforce Development programming will provide even more people with what they need to secure gainful employment.

In 2018, POTS assisted nearly 2,500 households in accessing more then $11 million in annual benefits.

424 424 households had their evictions prevented and/or housing maintained with the help of POTS

357 clients were assessed by an employment specialist who placed 78 clients in full- or part-time work and 102 clients in training programs.

Donate online at www.potsbronx.org
Strength in numbers

Thanks to the support of our donors, we maintained a strong financial position throughout 2018. Our commitment to using donated funds efficiently has paid off in low management and fundraising costs. Our return on investment is high: our 2018 budget of $4.2 million returned $25 million in economic value to the community through our comprehensive services.

<table>
<thead>
<tr>
<th>Assets</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>$5,582,143</td>
<td>$3,853,895</td>
</tr>
<tr>
<td>Investments</td>
<td>193,536</td>
<td>1,057,368</td>
</tr>
<tr>
<td>Contributions and grants receivable</td>
<td>1,803,351</td>
<td>2,177,323</td>
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<tr>
<td>Prepaid expenses and other assets</td>
<td>70,033</td>
<td>50,739</td>
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<tr>
<td>Property and equipment, net</td>
<td>6,998,796</td>
<td>6,878,989</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$14,647,859</strong></td>
<td><strong>$14,018,314</strong></td>
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<table>
<thead>
<tr>
<th>Liabilities</th>
<th>2018</th>
<th>2017</th>
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</thead>
<tbody>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>$91,024</td>
<td>$110,380</td>
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<tr>
<td>Deferred revenue</td>
<td>23,858</td>
<td>25,683</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$114,882</strong></td>
<td><strong>$136,063</strong></td>
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</table>

<table>
<thead>
<tr>
<th>Net Assets</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Without donor restrictions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Undesignated</td>
<td>$10,309,920</td>
<td>$11,418,294</td>
</tr>
<tr>
<td>Board designated for capital campaign</td>
<td>1,650,000</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total net asset without donor restrictions</strong></td>
<td><strong>11,959,920</strong></td>
<td><strong>11,418,294</strong></td>
</tr>
<tr>
<td>With donor restrictions</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$2,573,057</td>
<td>2,463,957</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>$14,532,977</strong></td>
<td><strong>$13,882,251</strong></td>
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</tbody>
</table>

SOURCE DATA: The financial information presented in this Annual Report represents the independently audited consolidated financial statements of POTS and its affiliate POTS Building for the Future for the year ending December 31, 2018. For a copy of the audit, please visit our website www.potsbronx.org.

Lucy
LEGAL CLINIC COORDINATOR

I started working at POTS three years ago. Accepting this position was one of the best decisions of my life. I like that we are able to help a wide range of people. People come here for different things. Different programs focus on different issues. My colleagues and I all share the same goal of trying to help people and make our community better.

POTS has made a huge difference in my life. I think I have become a better person by working here. Hearing a lot of the clients’ stories puts your struggles in perspective.

Members of our community are some of the most vulnerable when it comes to evictions. People come to our Legal Clinic with a lot of fear and a lot of anxiety due to the possibility of losing their homes. After speaking with us, even if we might not be able to resolve everything immediately, they leave with some relief knowing that we are going to be working on their case.
Part of the Solution and Affiliate
Audited Consolidated Statement of Activities

### Support and Revenues

<table>
<thead>
<tr>
<th>Source</th>
<th>2018</th>
<th>2017</th>
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</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$844,000</td>
<td>$862,000</td>
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<tr>
<td>Government grants</td>
<td>810,000</td>
<td>905,000</td>
</tr>
<tr>
<td>Foundations and corporations</td>
<td>1,366,000</td>
<td>1,259,000</td>
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<tr>
<td>Special events, net of expenses</td>
<td>667,000</td>
<td>527,000</td>
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<tr>
<td>In-kind contributions</td>
<td>651,000</td>
<td>497,000</td>
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<tr>
<td>Investment income</td>
<td>(3,000)</td>
<td>138,000</td>
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<tr>
<td>Miscellaneous income</td>
<td>17,000</td>
<td>21,000</td>
</tr>
<tr>
<td><strong>Total Operating Revenues</strong></td>
<td>$4,352,000</td>
<td>$4,209,000</td>
</tr>
</tbody>
</table>

### Capital Revenues

- Capital Campaign contributions: $512,000 (2018), $1,131,000 (2017)
- NMTC interest: 19,000 (2018)

**Total Capital Revenues**: $512,000 (2018), $1,150,000 (2017)

**Total Revenues**: $4,864,000 (2018), $5,359,000 (2017)

### Operating Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Service Programs</td>
<td>$1,550,000</td>
<td>$1,318,000</td>
</tr>
<tr>
<td>Day-to-Day Programs</td>
<td>228,000</td>
<td>243,000</td>
</tr>
<tr>
<td>Next-Step Services</td>
<td>1,346,000</td>
<td>1,324,000</td>
</tr>
<tr>
<td>Management and Administration</td>
<td>508,000</td>
<td>475,000</td>
</tr>
<tr>
<td>Fundraising</td>
<td>366,000</td>
<td>400,000</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td>$3,998,000</td>
<td>$3,760,000</td>
</tr>
</tbody>
</table>

### Capital Expenses

- Depreciation and amortization: $216,000 (2018), $233,000 (2017)
- NMTC interest and fees: - (2018), 26,000 (2017)

**Total Capital Expenses**: $216,000 (2018), $259,000 (2017)

**Total Expenses**: $4,214,000 (2018), $4,019,000 (2017)

### Other Revenue


**Total Revenues Including Capital Campaign Donations**: $4,865,000

Numbers above reflect capital contributions as well as programmatic and operating expenses.
We want to thank all of our donors for their extraordinary generosity and vision.

Volunteer & In-Kind Contributors

Adapt Community Network
All Hallows High School
America Works
AMS II Athletics
Angels Unaware
Appalachian State University
Ariva
Baldor Specialty Foods
Bank of NY Mellon
Blackstone
Bombas
Borucia College
Bronx Ale House
Bronx Youth Court
Buildon
Caring Hearts Church of Revelation
Carte’s, Inc.
Catholic Charities
Choices Day Habilitation
Church of Latter Day Saints
Church of Resurrection, Rye
Church of the Holy Rosary
Church of the Revelation
City College
CitySquash
College of Mount Saint Vincent
Columbia University Athletics
Convent of the Sacred Heart School
Credit Suisse
Crescent Contracting Group
Deloitte
Democracy Prep Charter High School
Ethical Culture Fieldston School
FDNY
FedCap
First Manhattan Consulting Group
Fordham Preparatory School
Fordham University
Fortune Society
GIF Street Ministry Team
Girl Scout Troop 1812
Goldman Sachs
Gun Hill Brewing Co.
Harris Hands Community Service
Help on the Way
Holy Rosary Church, Bronx
Hostos Community College
Hostos Student Leadership Academy
Hunger Free America
Immaculate Conception School
Iona Preparatory School
Jewish Community Council of Greater Coney Island
John Jay College of Criminal Justice
JP Morgan Chase
Katz Media
KIPP Academy
Kneaded Bread
Knights of Malta
La Salle College High School
Latham & Watkins
Law Enforcement Explorer Post 5212
Lehman College
Lehman High School
Lewis and Clark School
Lifespire
Light of Truth Mennonite Church
Manhattan College
Maria Regina High School
Marsh and McLennan Companies
Marymount School of New York
Maverick Capital
MAXMUS
Mercy College
Monroe College
Neuberger Berman
New Settlement Apartments - Young Adult Opportunity Initiative
New York Botanical Gardens
New York Cares
New York Yankees
NYPQ Explorers
NYSUM
Office of Black Ministry - Archdiocese of New York - NY
Our Lady Of Mount Carmel Church
Our Lady of Refuge, Bronx
Pajama Program
PDT Partners, LLC
Perrigo
PetSmart 2541, Scarsdale
Playbook
PROMISE - Bridges to Work
Regis High School
Ridgefield Academy
Riverdale Community Center
Riverdale Country School
Riverdale Presbyterian Church
Riverdale Temple
Riverdale Y
Rye Ford Subaru
Salantar Akiba Riverdale (SAR) Academy
SAR Academy Junior High School
Save Our Streets
Schwartz Levine & Sons
Scranton Preparatory School
Sidley Austin
Six Flags Great Adventure, New Jersey
South Bronx Job Corps
St. John’s College High School
St. Margaret of Cortona, Bronx
St. Mary Star of the Sea Church, City Island
St. Mary’s Orthodox Church of India
St. Matthew’s Church, Bedford
St. Therese’s Church
Striving on Strength
The Door
The Floating Hospital
T-Mobile
Transitional Work Program
United Nations Interns
University of Auckland
University of Notre Dame Alumni Association
Vatic Labs
Village Community School
Wells Fargo & Company
Whole Foods Market
World Vision
Xavier High School
Young Adult Office - Archdiocese of New York
YSOP

Our Funders, Donors & Partners

INDIVIDUALS – DONATIONS OF $1,000+
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Mr. and Mrs. William and Kimberly Anderson
Mr. Daniel Anderson
Mr. Kevin J. Arquit
Mr. and Mrs. Hunter and Alicia Baldwin
Mr. Joshua W. Abraham and Ms. Sara D. Hurwitz
Mr. and Mrs. Joseph and Dianna Barber
Ms. Katherine Conway
Mr. and Mrs. Frank T. and Patricia Connor
Mr. Thomas G. Connolly
Mr. and Mrs. Christopher and Susan Conniff
Mr. and Mrs. Mark and Arlene Comora
Mr. and Mrs. Joseph and Claire Cohen
Mr. Thomas R. Coash
Mr. Alex Cha
Mr. and Mrs. James and Sarah Burchetta
Mr. and Mrs. Edward and Aileen Burdick
Mr. and Mrs. Richard and Regina Burke
Mr. and Mrs. Stephen and Stacy Burns
Mr. Dennis Burns
Mr. and Mrs. Thomas and Catherine Butkiewicz
Mr. and Mrs. David and Clare Butler
Ms. Lynn R. Callagy
Mr.和 Mrs. Paul K. and Kathleen Callahan
Mr. and Mrs. Seth and Kirtley Cameron
Mr. and Mrs. James and Susan Cannon
Ms. Melissa Canoni
Mr. Russ Carpentieri
Mr. Adriel Cepeda Derieux and Mrs. Julia Prieto
Mr. Ale Cha
Mr. Thomas R. Coash
Mr. and Mrs. Joseph and Claire Cohen
Mr. and Mrs. Mark and Arlene Comora
Mr. and Mrs. Christopher and Susan Conniff
Mr. Thomas G. Connolly
Mr. and Mrs. Frank T. and Patricia Connor
Mr. and Mrs. Francis J. and Anne Conroy
Ms. Katherine Conway
Mr. James Cooper
Mr. and Mrs. Peter and Maria Elena Corcoran
Mr. and Mrs. James and Jennifer Costume
Mr. and Mrs. Joseph F. and Patty Coughlin
Mr. and Mrs. John and Nancy Crotty
Mr. and Mrs. Paul and Joan Crowley
Mr. and Mrs. Christopher and Joanne Daly
Mr. and Mrs. Michael and Julia Dailey
Mrs. Mary Jo Dailey
Mr. and Mrs. Neil Francis and Jeanne Margaret Dailey
Mr. and Mrs. Christopher and Joanne Daly
Mr. Brian Daoust
Dr. Peter Davies
Mr. and Mrs. Bryan and Anita Davis
Mr. and Mrs. Frank and Nancy DeMaria
Mr. and Mrs. Patrick and Catherine De Saint-Aignan
Mr. and Mrs. Paul and Kristin Degen
Mr. Jules A. Del Vecchio
Mr. and Mrs. David and Colette Dempsey
Mr. and Mrs. Michael and Nicole Dervir
Mr. and Mrs. Dennis and Connie Deutmeyer
Mr. and Mrs. Donn and Nora Dolce
Mr. and Mrs. Jared and Jennifer Dolce
Mr. Conan Dolce
Mrs. Elizabeth C. Dolce
Ms. Anne Donahue
Mr. and Mrs. James J. and Mary Ann Dowdall
Mr. John Doyle
Mr. Paul Dragoo
Mr. and Mrs. Richard and Marcela Dresdale
Mr. and Mrs. Justin and Susan Driscoll
Mr. and Mrs. Eamonn and Kathleen Long
Mr. Mitchell Levine
Mr. Nicholas Lefevre-Marton
Mr. and Mrs. Benjamin T. and Marybeth Leahy
Mr. and Mrs. Bradley and Eileen Langer
Mr. and Mrs. Philip and Mary Landrigan
Mr. Robert Labriola
Mr. and Mrs. John and Carol Kuster
Mr. James B. and
Mr. Christopher King
Mr. and Mrs. Richard G. and Mary Beth Ketchum
Mr. and Mrs. Patrick and Kathryn Kennedy
Mr. and Mrs. William and Mary Ann Kelly
Mr. Edward Kelly
Mr. and Mrs. William and Mary Ann Kelly
Ms. Denise Cumby Kelly
Mr. and Mrs. Joseph and Kristine Kennedy
Mr. and Mrs. Patrick and Kathryn Kennedy
Mr. and Mrs. Richard G. and Mary Beth Ketchum
Mr. Christopher King
Mr. Eric C. Kirby
Mr. and Mrs. John J. and Kathleen Kral
Mr. and Mrs. James B. and
Christine Kulczycki Murray
Mr. and Mrs. John and Carol Kuster
Mr. Robert Labriola
Mr. and Mrs. Philip and Mary Landrigan
Mr. and Mrs. Bradley and Eileen Langer
Mr. George Layburn
Mr. and Mrs. Benjamin T. and Marybeth Leahy
Ms. Suzanne M. Ledon
Mr. Michael Lee
Mr. Nicholas Lefevre-Marton
Mr. Mitchell Levine
Mr. and Mrs. Eamonn and Kathleen Long

Ms. Erika Long
Mr. and Mrs. Paolo and Maria Longo
Mr. Frank A. Loughlin
Mr. and Mrs. Peter and Joellen Lyons
Mr. Bruno Maiolo
Mr. and Mrs. Chris and Christie Manning
Mrs. Joan Marth
Mr. Daniel Martin
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Mr. and Mrs. Christopher and Elizabeth McGrath
Mr. and Mrs. Jeremiah and Kelly McGuire
Mr. Michael Meagher
Mr. and Mrs. Robert and Angela Michalik
Mr. Florian Miedel and Ms. Justine Olderman
Mr. and Mrs. Eric and Maureen Milet
Mr. and Mrs. Mark and Mary Miller
Mr. and Mrs. William J. and Sara Miller
Mr. and Mrs. Ross R. and Diane Millhiser
Dr. and Mrs. Richard and Dede Milone
Mr. and Mrs. Matthew and Marie Misisco
Mr. and Mrs. Mark and Patricia Moores
Mr. and Mrs. Kim and Georgetta Morque
Mr. and Mrs. Christopher and Patricia Mosher
Mr. Joseph P. Muriana
Mr. and Mrs. Carrol A. Muccia, Jr
Mr. and Mrs. Thomas and Christy Murphy
Mr. Gregory J. Myers
Mr. and Mrs. Brian and Lynne Newman
Mr. and Mrs. Robert and Kate Niehaus
Mr. and Mrs. Peter and Cathy Nolan
Mr. and Mrs. Andrew and Suzanne O'Brien
Mrs. Wendy O'Brien
Mr. and Mrs. R. Anthony and Mary O'Callaghan
Mr. and Mrs. Scott and Beth O'Callaghan
Mr. and Mrs. Abraham and Cynthia Ofer
Mr. and Mrs. William and Catherine O'Keefe
Mr. and Mrs. Michael J. and Kathleen O'Leary
Mr. Paul O'Reilly
Mr. Jeffrey L. Pagano
Mr. and Mrs. Keith and Katy Pagnani
Mr. and Mrs. David and Meredith Pakman
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Mr. Marco Zambianchi
Mr. and Mrs. Thomas and Emily Zanios
### Ana

**VOLUNTEER**

I volunteer here at POTS because I like to help people, serve others and be active in the community. I have met so many nice people here and I like volunteering very much. Once a week I volunteer in either the clothing room or in the food pantry.

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### Institutional Funders

**DONATIONS OF $1,000 OR MORE**

<table>
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<td>John Civetta &amp; Sons, Inc.</td>
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POTS' Food Pantry offers food in a supermarket style so people can make their own choices while also adhering to USDA’s set nutritional guidelines.
Angela
FAMILY CLUB CLIENT

I have two awesome boys. They are two and five. I just recently stepped back in the workforce, but I first came to POTS when I wasn’t working. I remember it was Thanksgiving, and I was really sad because I couldn’t provide a meal. My children are always my main focus. I was doing research on food pantries and soup kitchens and I came upon POTS. I never knew it was here! When I walked there for the first time, they treated me with such love and dignity. That same day, I walked out with two bags of food. Since then I’ve always relied on their extra help and support. This is my first year at Family Club and it has been amazing. Sometimes going to Family Club can change whether it is a good week or a bad week – just being here and sitting, laughing and sharing time with my children and other families. I interact with other parents and learn to cook healthy. The kids get help with their homework. It is a safe environment. I have met a lot of great people. It is amazing just to know that we are all in the same boat. We are not alone. We all want to do the best by our children and it doesn’t matter if you live in the Bronx. If you sacrifice a little and commit, there are people willing to help. These people are willing to help. They strengthen me so I can continue.

Partners in Caring

The Honorable Andrew M. Cuomo, Governor
The Honorable Bill de Blasio, Mayor
The Honorable Ruben Diaz, Jr., Bronx Borough President
The Honorable Gustavo Rivera, New York State Senate
The Honorable Corey Johnson, Speaker, New York City Council
The Honorable Victor Pichardo, Assemblyman, New York State Assembly
The Honorable Jose Rivera, Assemblyman, New York State Assembly
The Honorable Ritchie J. Torres, New York City Council
The Honorable Diana Ayala, New York City Council
The Honorable Andrew Cohen, Chair of the Bronx Delegation, New York State Assembly
The Honorable Vanessa L. Gibson, New York City Council
The Honorable Andy King, New York City Council
The Honorable Rafael Salamanca, Jr., New York City Council
The Honorable Fernando Cabrera, New York City Council
New York City Department for the Aging
New York City Department of Youth and Community Development
New York City Human Resources Administration, Emergency Food Assistance Program
New York State Department of Health
New York City Youth Employment Program
New York State Judiciary Civil Legal Service Program
New York City Economic Development Corporation

Ariva
Care for the Homeless
Catholic Charities Community Services
City Harvest
Food Bank for New York City
The HOPE Program
Hunger Free - NYC
Immigrant Justice Corps
Jesuit Volunteer Corps
Lasallian Volunteer Corps
Literacy Partners
MFJ Legal Services
New York Cares
New York Legal Assistance Group
Single Stop USA
Sisters of Charity, New York
Taproot Foundation
United Way of NYC
University Neighborhood Housing Program
Urban Justice Center
Workforce 1, New York City Department of Small Business Services

POTS Family Club provided families with children comprehensive case plans combined with academic and nutritional support.

POTS connected 78 people to jobs last year.
Change lives, including your own

Volunteer

In 2018, nearly 4,000 volunteers dedicated 30,000 hours of service. Our volunteers support our efforts, staff and guiding principles. There are lots of ways to volunteer. Whether it’s in the dining room, at the front desk, or in the office, we can use your skills. We can’t do what we do without our volunteers.

Learn

The Bronx has the city’s highest poverty rate. It’s only when you understand the context of our neighborhood that you can understand the need. More residents are facing homelessness and are more rent burdened than in any other borough in the city. The Bronx has the poorest congressional district in the nation and higher-poverty neighborhoods mean higher violent crime rates, poorer performing schools and fewer adults who are college educated. It’s important to learn about our neighborhood and what our poorest neighbors face.

Donate

We work hard to make sure that the philanthropic support we receive goes as far as possible in service to our clients. Here are a few examples of what your generous donation can do:

Donate online at www.potsbronx.org

$25 MONTHLY DONATION  Provides six people with nutritious meals.

$250  Provides one family Food Pantry for a year.

$2,000  Provides 10 people legal representation from an attorney.

$25,000  Provides 100 low-income adults, children and seniors access to all services.